

Regulations for service providers and managers

This guidance describes how providers and managers can meet the regulations. These include the fundamental standards – the standards below which care must never fall.

Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 (Part 3) (as amended)

[Regulation 4: Requirements where the service provider is an individual or partnership](#)

[Regulation 5: Fit and proper persons: directors](#)

[Regulation 6: Requirement where the service provider is a body other than a partnership](#)

[Regulation 7: Requirements relating to registered managers](#)

[Regulation 8: General](#)

[Regulation 9: Person-centred care](#)

[Regulation 9A: Visiting and accompanying in care homes, hospitals and hospices](#)

[Regulation 10: Dignity and respect](#)

[Regulation 11: Need for consent](#)

[Regulation 12: Safe care and treatment](#)

[Regulation 13: Safeguarding service users from abuse and improper treatment](#)

[Regulation 14: Meeting nutritional and hydration needs](#)

[Regulation 15: Premises and equipment](#)

[Regulation 16: Receiving and acting on complaints](#)

[Regulation 17: Good governance](#)

[Regulation 18: Staffing](#)

[Regulation 19: Fit and proper persons employed](#)

[Regulation 20: Duty of candour](#)

[Regulation 20A: Requirement as to display of performance assessments](#)

Care Quality Commission (Registration) Regulations

[Regulation 12: Statement of purpose](#)

[Regulation 13: Financial position](#)

[Regulation 14: Notice of absence](#)

[Regulation 15: Notice of changes](#)

[Regulation 16: Notification of death of service user](#)

[Regulation 17: Notification of death or unauthorised absence of a service user who is detained or liable to be detained under the Mental Health Act 1983](#)

[Regulation 18: Notification of other incidents](#)

[Regulation 19: Fees](#)

[Regulation 20: Requirements relating to termination of pregnancies](#)

[Regulation 21: Death of a service provider](#)

[Regulation 22A: Form of notifications to the Commission](#)

Related information

[Enforcement](#)

[Offences](#)

Regulations on legislation.gov.uk

Each set of regulations listed here is set out in its original wording. The amendments to the regulations are also listed here.

[Health and Social Care Act 2008 \(Regulated Activities\) Regulations 2014](#)

[The Health and Social Care Act 2008 \(Regulated Activities\) \(Amendment\) Regulations 2015](#)

[The Health and Social Care Act 2008 \(Regulated Activities\) \(Amendment\) \(Coronavirus\) \(No. 2\) Regulations 2020](#)

[The Health and Social Care Act 2008 \(Regulated Activities\) \(Amendment\) \(Coronavirus\) Regulations 2021](#)

[Care Quality Commission \(Registration\) Regulations 2009](#)

[Care Quality Commission \(Registration\) and \(Additional Functions\) and Health and Social Care Act 2008 \(Regulated Activities\) \(Amendment\) Regulations 2012 \(Amendment to Parts 4 & 5\)](#)

[Care Quality Commission \(Registration and Membership\) \(Amendment\) Regulations 2012](#)

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